



CAT BALLOU ORIGINALS LTD
1-3 THE BURGESS, CITY CENTRE
COVENTRY CV1 1HN
Telephone – 02476 555499
Email – sales@catballou.co.uk
Website – www.catballou.co.uk

CELEBRATING 48 YEARS OF SUCCESSFUL BUSINESS IN COVENTRY

ADVICE FOR PURCHASING SCHOOL UNIFORM DURING
THE NATIONAL PANDEMIC

Dear Parent/ Carer,

COVID-19 has affected our lives and how we need to act following Government guidelines. Our online service has continued to help parents in these unprecedented times.

We are now re-opening our city centre store on the **15th of June 2020** in accordance with Government guidelines. We will be limiting the number of people in the store at any one time to adhere to the social distancing guidelines. During this time, we will need your help and cooperation to keep you and our staff safe from the virus.

We are making the following recommendations:

- Use our e-commerce website: www.catballou.co.uk from the safety of your home, for delivery to you for a small fee or click and collect for FREE from the rear of our store (see our website for details). Purchases over £75.00 will now enjoy FREE DELIVERY. We do not make any profit on carriage.
- We recommend all new starters order their new uniform early through our website whenever possible.
- As per current Government guidelines the changing rooms will be closed to minimize the risk of transmission of the virus for our customers safety. However, our experienced staff will be able to help you choose the correct sizes for your children.
- If you are coming into the store please bring just one parent/carer per pupil.
- Consider wearing a mask for all attendees and follow social distancing guidelines marked in store.
- Use hand sanitizers available in store on entering.
- You will be directed to a place in store and will be attended there by a member of staff. Please refrain from touching surfaces like mirrors, shelves etc.
- We recommend measuring your child from the size guide on our website before coming into the store.
- You can secure your complete uniform and PE kit by putting down a small deposit and pay the balance when collecting.
- Please try to pay by card or apple pay (we take most cards including Amex), but we will still be able to take cash payments in store.

For any further questions, please email sales@catballou.co.uk, or visit our website www.catballou.co.uk for up to date information.

On behalf of all of us at Cat Ballou, we thank you for your continued custom and wish you well during these challenging times.

Yours faithfully,

Ashok Kapur

Ashok Kapur
Managing Director
Cat Ballou Originals Ltd